



**DELL'ERA ERMANN
E FIGLIO SRL**

COLD FORMING STANDARD AND SPECIAL METRIC SCREWS

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POLITICA AZIENDALE PER LA QUALITÀ

The Quality policy pursued by **Dell'Era srl** is based on the principle that the development and application of its quality management system, in compliance with the ISO 9001:2015 and IATF 16949:2016 standards, represents the main factor of excellence and competitiveness of the company.

Analyzed the context in which our company finds itself operating in line with the company's strategic directions, the Management of **Dell'Era srl** has established the following **fundamental guidelines**:

- the organization must commit to understanding the present and future needs of customers, with the aim of providing a quality level equal to or superior to the expected quality.
- the organization must engage in improvement activities to pursue the company's strategic objectives.
- the organization must commit to making decisions and taking actions based on analyzes of real facts, balancing them with experience and intuition.
- the organization must commit to improving and optimizing business processes through digitalisation and integration between information systems and production machines.

To comply with this, the Management undertakes to:

- set challenging objectives and goals that create a clear vision of the organization's future
- provide staff with the necessary resources, training and freedom to act responsibly
- promote communication between the different levels of the organization
- give due consideration to the needs of all interested parties, including customers, property, staff, suppliers, local communities and the general public.

In order for these objectives to be achieved and maintained, the following are envisaged:

- specific periodic meetings at various levels
- technical and qualitative improvement plans
- involvement of selected suppliers and external collaborators in company quality policies
- internal and external checks and audits on the Quality Management System.

As part of its quality policy and strategies, **Dell'Era srl** pursues the following during the period.

PRIORITY OBJECTIVES:

- A. maintain an active ISO 9001:2015 and IATF 16949:2016 management system.**
- B. expand penetration into markets with greater growth opportunities.**
- C. continue along the adopted line of investing in ancillary services with high added value and in the improvement of company infrastructure.**
- D. preserve the quality standards achieved.**
- E. implement increasingly integrated, automated, and efficient information systems.**

These objectives are translated, through measurable and verifiable parameters, into the Improvement Plan, which represents the main management tool for translating and implementing the Quality principles.

Valmadrera, Giugno 2022

LA DIREZIONE

(Dell'Era Paolo)